

QUALITY POLICY STATEMENT

The Quality Policy of The Inviso Group Trading as Western Pegasus (UK) Limited and Frengo International is to constantly achieve the maximum level of customer satisfaction through a program of continuous improvement to product and service quality. To this end the company works strictly to an independently approved Quality Management System meeting the requirements of ISO 9001:2015 with the following scope 'Design, Manufacture and Calibration of Precision Gauges'.

The purpose of this policy is to confirm the Company's commitment to meeting the quality standards expected by customers in the delivery of the products and/or services that we supplied, and to the continual improvement of our Quality Management System.

The internal Western Pegasus UKAS Calibration Laboratory 0583 shall meet with the requirements of ISO 17025.

We will use processes and disciplines to ensure that:

- i. The 'strategic direction' of the company defined within the Quality Manual is achievable.
- ii. The 'quality objectives' of the company, defined within the Quality System are established, reviewed, measured and communicated.
- iii. Personnel responsibilities are appointed and effectively implemented by undertaking relevant skills training and conducting appropriate quality awareness training.
- iv. Responsibilities for quality are established by communicating these responsibilities clearly to all employees.
- v. The policy and processes continue to be appropriate by initiating regular reviews to check its effectiveness and ongoing relevance.
- vi. The company regularly reviews the needs and expectations of our customers and initiate continuous improvement activities to meet these expectations.
- vii. Interested parties are identified & considered during the Leadership decision making process.
- viii. The policy will be communicated to all staff and sub-contractors.
- ix. The policy statement will be available to all relevant interested parties
- x. The company are committed to satisfying all applicable requirements and to the continual improvement of its quality management system

Signed:

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UK General Manager



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